Job Title: Manicurist

## Job Responsibilities:

- Responsible for maintaining the Wynn standards of service as well as Forbes 5 Star Standards of service to guests and coworkers at all times.
- Ensures the Wynn standards of cleanliness and appearance for all areas, as well as, maintaining a safe and pristine work environment that is in compliance with The State Board of Cosmetology standards.
- Responsible for assisting with cleanup and maintenance of Salon including, but not limited to: manicure and pedicure stations, break room, etc.
- Responsible for supplying and maintaining tools and implements.
- Knows and adheres to Wynn policies and procedures, embrace company culture and take pride in the resort and amenities.
- Understands and well versed in the resort, hotel features and services including all outlets, hours of operation, activities and events available to guests.
- Awareness of guest experience at all times, smiles and makes eye contact, communicates professionally.
- Offers an escort to and from the salon and spa when necessary.
- Attends required training classes and incorporates knowledge gained into daily work practices.
- Look for opportunities to assist peers, guests, other departments or leaders at all times.
- Solution oriented, avoiding conflict and gossip, stays on task and promotes teamwork.
- Provides excellent nail care services for guests by exceeding both customer service & technical skill expectations.
- Communicates all treatments and services for the Salon to the guest and ensuring acknowledgements needed.

## **Job Requirements:**

- A minimum of one year working in a demanding high volume Salon with an emphasis on nail care.
- Ability to sit for long periods of time.
- Good dexterity in fingers, wrists and hands.
- Must be proficient in nail techniques including but not limited to: gel manicures, gel pedicures and full set acrylics.
- In-depth knowledge of the latest nail industry techniques.
- Ability to perform nail services in salon, guest rooms or other venues on property when requested by management.
- Must possess outstanding organizational, interpersonal skills, as well as excellent attention to detail.
- Combination of education equivalent to graduation from high school (High school diploma) or any other combination of education, training and experience that provides the required knowledge, skills and abilities.
- Must be able to communicate fluently in English, both verbal and written. Additional foreign language a plus.
- Must possess problem solving and decision making skills in a fast paced environment.
- Weekend availability. Schedule for this position is not set. Must be available to work all shifts and be able to flex schedule based on business demands.
- Must be able to work efficiently within a team environment.

- Must possess a positive, "whatever it takes" attitude.
- Candidate must be well groomed and professional.
- Candidate must maintain the highest levels of confidentiality regarding guests and staff.
- Must have strong customer service skills. Ability to deal with problems involving guests and operational issues maintaining a positive attitude.
- Must have an open mind and willingness to learn new processes, concepts and ways of approaching guests, coworkers and techniques.
- Must be 21 years of age or older.
- Must possess a current Nevada State Board of Cosmetology License or Nail Technician License
- Must possess a current Food Handler's Card
- Must possess a current Alcohol Awareness Card

Location: Las Vegas, NV

## Contact:

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